



AI in Action – Moving Beyond Hype

AI for modern Commercial Property

Hello!



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Real estate operators have less room for error than ever before

	RISK	IMPACT
Occupancy & revenue instability	Staffing shortages impact service levels for maintenance, experience, and renewals	3X the cost of replacing vs. retaining residents or tenants
Operating cost pressure	Insurance, taxes, maintenance, and labor costs are rising simultaneously	6-10% annual increase in real estate operating costs
Capital & investor scrutiny	Increased debt costs coupled with NOI pressure makes capital more selective	100-300 basis pts. NOI decreases across sectors
Regulatory & compliance exposure	Fair housing, building safety, financial reporting, and ESG requirements compound	72% say compliance complexity is hurting profitability



These problems are compounded by workflows that lack continuity, context, and automation

From system of record to system of intelligence & execution

Agora OS

Intelligent Workflows & Automation

Comprehensive Functional Capabilities

Secure Data & Infrastructure



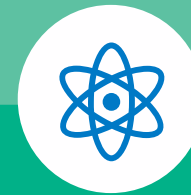
Unified



Intelligent



Autonomous



Outcome-driven

Agora OS | the foundation

Shared Workflows, Context & Data

Trusted Context & Workflows

Agora Workflow Builder

Map your full technology landscape, surfacing gaps in process flows and identifying where to act next

Agora Intelligence

Watch your operation continuously, surfacing anomalies, trends, and risks automatically

Agora Orchestrator

Execute repeatable work automatically, surfacing exceptions for human judgment

Capabilities

Property & Financial Management

Accounting, Financials & Compliance
Lease Administration, Accounting & Abstraction
Investment & Investor Management

Marketing, Sales & Leasing

Lead Management
Application & Lease Execution
Resident, Tenant, and Renewal Management

Building Operations, Facilities & Workplace

Maintenance & Facilities Management
Energy Management
Space Optimization & Traffic Analytics

Housing & Communities

Social Housing & Subsidized Housing
Compliance Management
Applications, Waitlist & Community Management

Third-Party Applications

PropTech Partner Solutions
Non-PropTech Business Applications
Third-Party Data Sources

Infrastructure, Cloud & Data

Access & SSO

Identity

Security

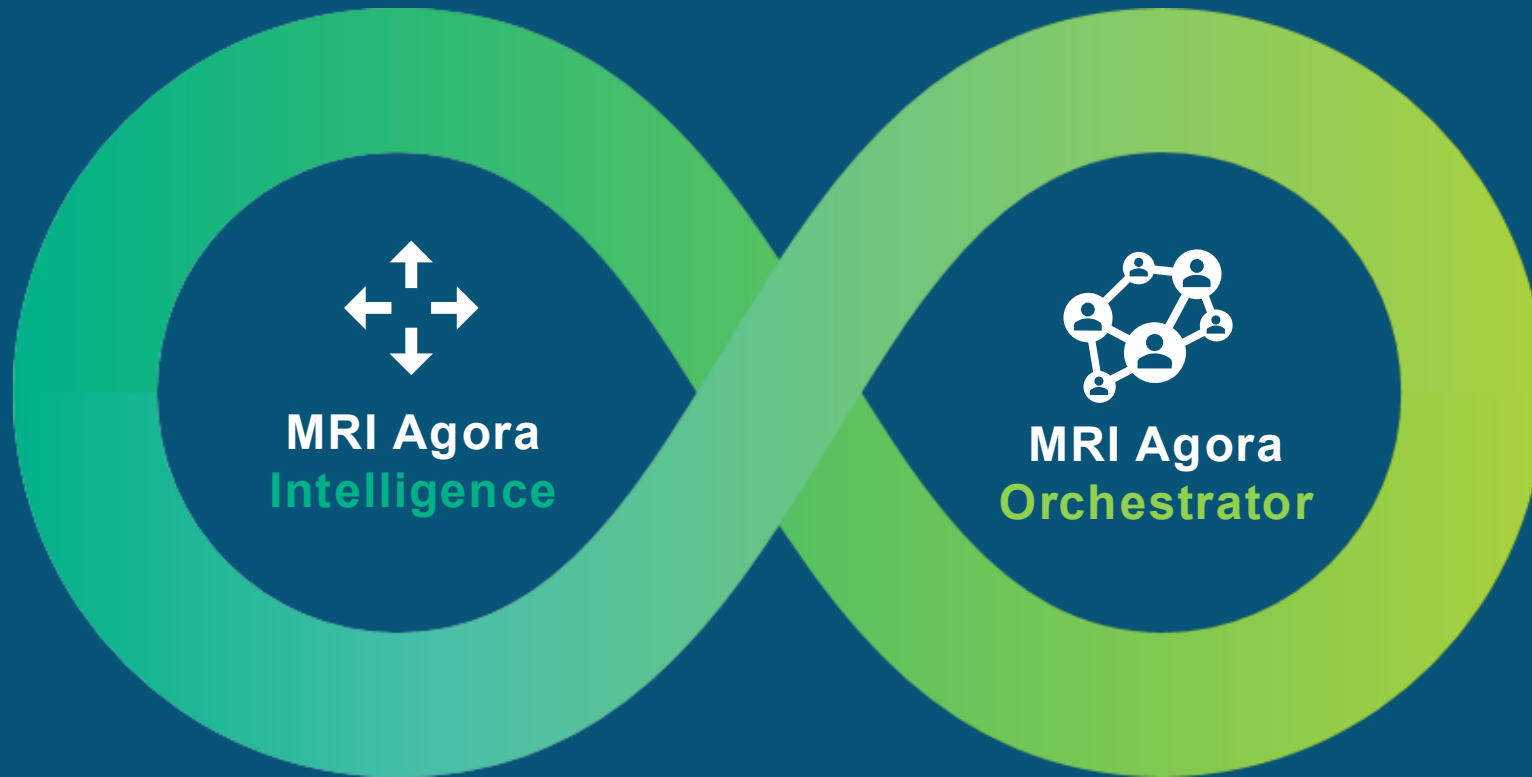
Connectivity

Data

Common Data Model

Data normalized to industry standards, making everything AI-ready and actionable across the platform without custom mapping or reconciliation.

Underpinned by MRI's Responsible AI Framework



Run

Automate

MRI Agora Intelligence



Watch your operation continuously, surfacing anomalies, trends, and risks automatically

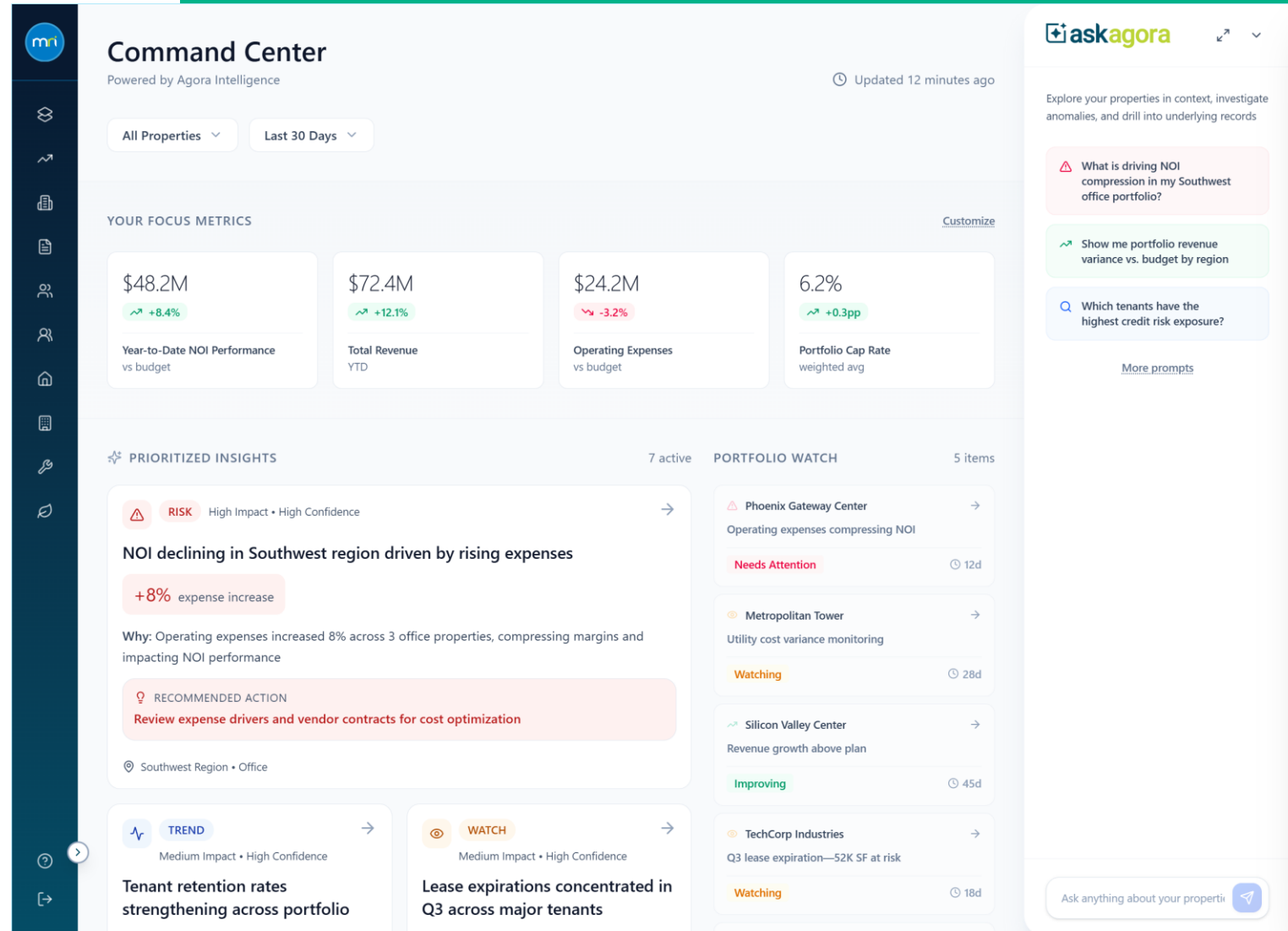


Signals surface before you know to look for them - the answers, and the actions, find you



Understand the data behind the signal with Ask Agora

1. Reduce unplanned maintenance
2. Improve lead-to-lease conversion rates
3. Reduce time to lease/vacancy duration



MRI Agora Orchestrator



AUTOMATE

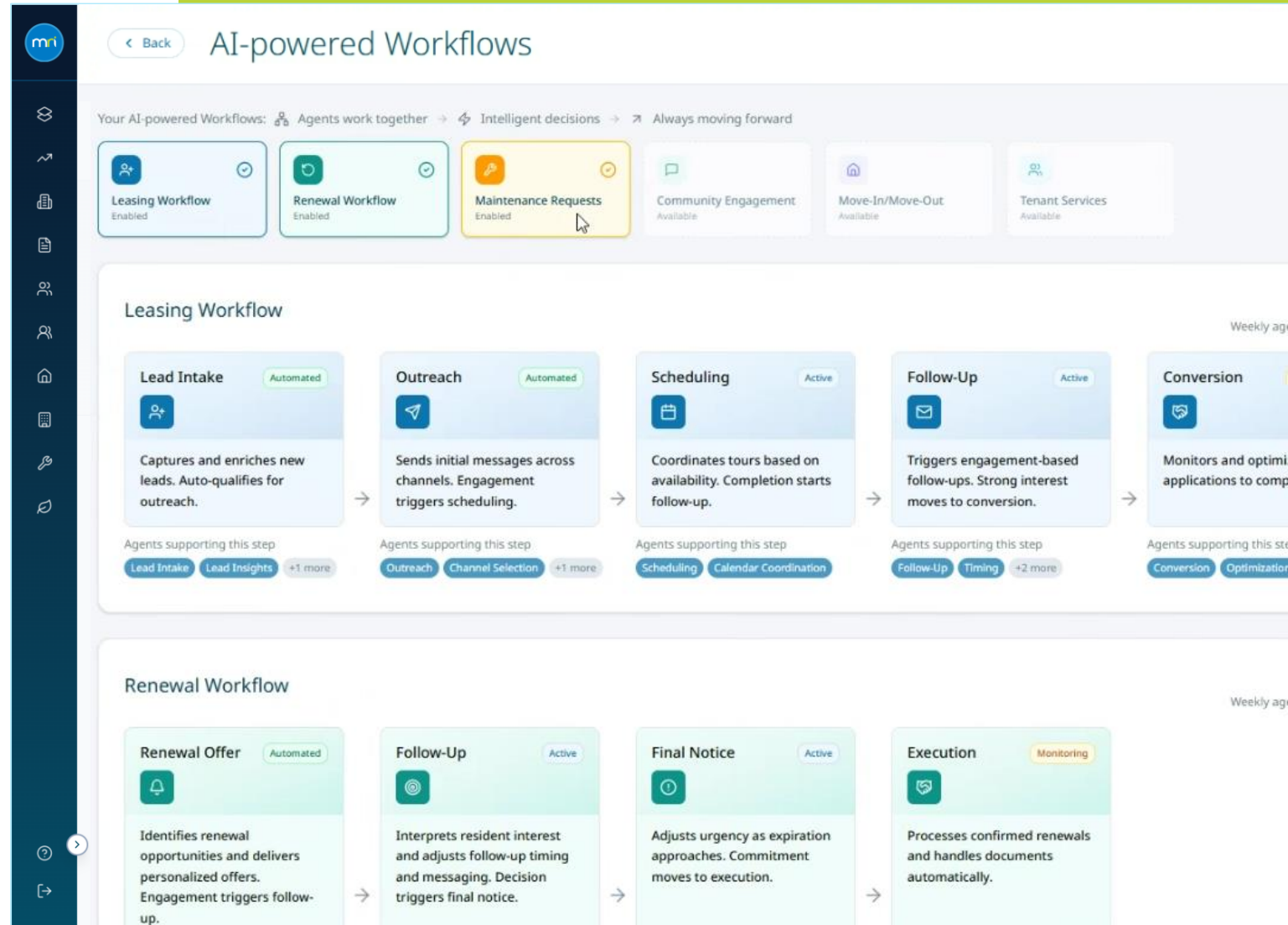


Execute repeatable work automatically, surfacing exceptions for human judgment



Your team governs outcomes, not tasks, and operates at a fundamentally different level

1. Reduction in manual errors
2. Days to close monthly financials
3. % of compliance processes automated





Powered by Agora Intelligence

All Properties ▾

Last 30 Days ▾

⌚ Updated 12 minutes ago

YOUR FOCUS METRICS

[Personalize](#)

38%

↗ +6pp

Reactive Maintenance Rate
of total maintenance spend

\$72.4M

↗ +12.1%

Total Revenue
YTD

\$24.2M

↘ -3.2%

Operating Expenses
vs budget

6.2%

↗ +0.3pp

Portfolio Cap Rate
weighted avg

✦ PRIORITIZED INSIGHTS

7 active

PORTFOLIO WATCH

5 items



RISK

High Impact • High Confidence



Emerging HVAC instability detected at Lakeview Medical Offices

+42% reactive HVAC work orders

Why: Rising reactive HVAC work orders, cost increases, and early tenant impact signals indicate emerging asset instability that could lead to further failures and disruption if not addressed proactively.



RECOMMENDED ACTION

Phoenix Gateway Center →

Operating expenses compressing NOI

Needs Attention

⌚ 12d

Metropolitan Tower →

Utility cost variance monitoring

Watching

⌚ 28d

Silicon Valley Center →

↗ ▾

Explore your properties in context,
investigate anomalies, and drill into
underlying records



Which properties are
most at risk of exceeding
maintenance budgets
due to weather
exposure?



Show me portfolio
revenue variance vs.
budget by region



Which tenants have the
highest credit risk
exposure?

[More prompts](#)

Ask anything about your prc





Get in touch

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